

Acceptance of subscription terms and conditions

By registering, you are agreeing to Zimiq GmbH withdrawing the introductory fee and the subsequent annual fees from the card number attached to the subscription. Once you purchase a subscription, it will be automatically renewed until you cancel it by sending an email to info.uk@blinck.com. You must be at least 18 years of age and be resident in the United Kingdom to have a valid subscription on mcsecure.info. Apart from the intro fee indicated in the campaign offers, the welcome gift is without additional costs, providing you do not cancel your trial subscription within the 3-day period and with 24 hours warning.

Fees for the subscription service

Our service costs GBP 75,-- per year, to be paid in advance. All the costs mentioned above are in British pounds and include British VAT. The cancellation right is provided in accordance with current terms and conditions, which can be read about under the section "Cancellation right". Should any payments be refused, whatever the reason, your subscription will be canceled automatically from that date, and access to the service will be blocked. A bill for any remaining unpaid fees will be sent to the delivery address provided.

It is the sole responsibility of the customer to ensure there are sufficient funds on the card and that payments to the website are provided on time, if the customer wishes full participation in the site/service as well as the right to any prizes. Receipts for payments of membership fees can be viewed at any time and printed out from the email you received.

Canceling a subscription

You can cancel your subscription with mcsecure.info at any time by sending an email to info.uk@blinck.com. You can not cancel a subscription before 24 hours after the creation of the subscription. Cancellation must be made a minimum of 24 hours before your trial subscription and ordinary subscription expire, otherwise, the subscription will be renewed for a further period.

If you have any questions or would like to cancel your subscription, you are welcome to contact us at info.uk@blinck.com during the working hours of Mon-Fri 10am-4pm, when our customer service staff will be ready to help and advise you. The usual processing time for emails sent to customer service is up to 48 hours during work days. Customer service is closed on weekends. It is the sole responsibility and obligation of the customer to cancel an active subscription on mcsecure.info if the customer no longer wishes to keep the subscription.

Cancellation right

The legally required 14-day cancellation right is attached to your subscription purchase. Your right to cancellation is only valid if you have NOT started using your subscription within the 14 days. Your subscription /services will be taken into use immediately after you have completed your purchase. If you wish to cancel your purchase, you can do so after 24 hours on info.uk@blinck.com. You will therefore not be charged the intro fee. As you have entered into a subscription agreement, the cancellation right applies to the commencement of the agreement only and not in connection with the regular subscription payments.

Card holder's responsibility and conditions for withdrawal

The registration is binding from the moment you download McSecure Mobile Security. The card holder is obliged to pay the full amount for the entire subscription period selected as well as for subsequent subscription withdrawals, unless the card holder has in the interim canceled their subscription correctly in accordance with the terms and conditions for cancellation. It is the card holder's responsibility to ensure that there are sufficient funds on the credit or debit card which the subscription is charged to. Should there be insufficient funds, suspicion of fraud or repeated errors, the subscriber will lose their rights to access the service, welcome gifts and right of return. This is in accordance with the terms and conditions for "welcome gifts", which can be read in the current terms and conditions for subscriptions.

Newsletters

In setting up a subscription/membership, you are consenting to allow Zimiq GmbH to contact you regarding your subscription with mcsecure.info. Mcsecure.info will not use your information for marketing purposes, and will not share your information with any third party.

Changes to the existing terms and conditions

Mcsecure.info reserves the right to make changes to our existing terms and conditions at all times. If any changes are carried out, the updated terms and conditions will be displayed under "terms" on mcsecure.info, and you will then have the right to cancel your subscription/membership for a period of 30 days, should you disagree with those changes. This is only valid however in the case of significant changes, which have direct implications to the basis for your existing subscription agreement at mcsecure.info. After 30 days, any current members will be considered to be continuing members and as having understood and accepted the new changes. You can change your address or subscription details at any time by contacting customer service at info.uk@blinck.com. The changes will then take effect in accordance with existing terms and conditions.

Chargeback

Should a card holder make charge backs on payments, the card holder will automatically lose the right to a refund of ordered payments, as well as to the relevant welcome gift, and will also be permanently excluded from the service, together with other subscription services owned by Zimiq GmbH. In order to receive welcome gifts, it is a stipulation that all rules and terms must be complied with, and that all payments are made legitimately without the use of stolen or invalid cards or any other circumstance that could result in non-compliance of the subscription terms. In the event that the subscription terms are not complied with, the rights to refund as well as to the welcome gift will be invalid.

Welcome gifts

We anticipate a delivery time of up to 30 days, depending on demand and product/gift card etc. in connection with welcome gifts. We will always strive to deliver the gift within this period, but this is not always possible. If you have still not received your welcome gift within our specified delivery time, you are kindly asked to contact our customer service, so that we can resend you your welcome gift and/or prize. If the welcome gift you have requested is out of stock, delayed or for any other reason means that we cannot meet the 30 days delivery period, another available welcome gift - which is in stock - will be sent instead of the original item. The welcome gift becomes invalid if the correct delivery address is not sent by email to info.uk@blinck.com within any cancellation of the subscription and has to be after the 3 day trial period. The welcome gift and prize also becomes invalid if the introductory fee is not paid on time or is canceled by the payment provider, or if the customer has exceeded the ordinary payment period and the payment is rejected once or more times - or if the payment cannot be carried out for any other reasons that mean we cannot receive the relevant funds. One or more breaches of this type will result in the cancellation of the subscription and that the welcome gift and prize becomes null and void. Before we can send you a gift, we must be sure that you are who you present yourself to be, which requires that you send us documentation of the address in the form of a bill clearly indicating your name and address (max. 3 months old). Furthermore, the name used for payment must be the same as the one indicated on the information sent to us. This is done to ensure that we send the welcome gift to the correct owner and to prevent the misuse of credit cards. - A security precaution for us as well as for you as customer. If this documentation is not complete or you (the 'Customer') refuse to send us this, the right to the gift becomes null and void. This is a requirement for receiving the gift. The documentation should be sent to customer service at info.uk@blinck.com. We reserve the right to reject documentation, should there be any doubt as to its authenticity. Should a card holder make charge backs on payments, the card holder will automatically lose the right to a refund of ordered payments, as well as to the relevant welcome gift, and will also be permanently excluded from the service, together with other subscription services owned by Zimiq GmbH. In order to receive welcome gifts, it is a stipulation that all rules and terms must be complied with, and that all payments are made legitimately without the use of stolen or invalid cards or any other circumstance that could result in non-compliance of the subscription terms. In the event that the subscription terms are not complied with, the rights to refund as well as to the welcome gift will be invalid. The welcome gift is only available to legal residents of the United Kingdom.

Sweepstake

Everyone who subscribes is participating to win the iPhone 6s. We select a winner for the iPhone 6s from all the participants. We allow just one participation per person, per household, per credit/debit card and per IP address. If the product is out of stock we guarantee a gift card instead. The winner will be contacted by email. The competition ends on the 31st of December 2015. The sweepstake is only open to legal residents of the United Kingdom who are 18 years of age or older. Each Potential Winner may be required to sign and return an Affidavit of Eligibility, Liability & Publicity Release (unless prohibited) (collectively an "Affidavit"), which must be received by Sponsor within five (5) days of the date on the notice. If a Potential Winner cannot be contacted, fails to execute and return the Affidavit within the required time period, or prize is returned as undeliverable, or he/she refuses his/her prize for any reason, Potential Winner forfeits the prize and Sponsor will select an alternate winner by random drawing.

If you wish to contact us via ordinary mail, this can be done using the address below:

Zimiq GmbH, Grünstraße 8, 40212 Düsseldorf, Germany

Office open hours:

Monday-Thursday: 10:00am - 4:00pm

Friday: 10:00am - 2:00pm

The office is closed on Weekends and holidays.

Please be aware that cancellation of subscriptions/membership and documentation are not accepted by ordinary (physical) mail.

If you need help, don't be afraid of sending us an email at info.uk@blinck.com - it can take up to 24 hours to receive a reply.